



Cancellation, No Show, Reschedule Policy

Thank you for choosing Prime Healthcare, PC for your medical needs. We are committed to providing the highest level of care to each of our patients.

Our practice has a cancellation policy to encourage patients to keep their appointments or to give us notice if they need to reschedule.

Patients must call to cancel or reschedule an appointment at least 24 hours in advance of regular office appointments and 48 hours in advance of a procedure or sleep study.

Patients who fail to cancel an appointment within an appropriate timeframe may receive a missed appointment fee, based on the appointment types below:

Service	Charge Amount
New Patients	\$50
Office visit	\$25
Physical	\$50
Procedure	\$150
Sleep Studies	\$250

We define a missed appointment as:

- No call/no show, or
- Canceling or rescheduling with less than 24 - 48 hours' notice

If a patient misses (3) appointments in a 12-month period, we may discharge that patient from the practice.

Please let us know if you have any questions regarding this policy, or if you may have difficulty keeping your appointments.

Thank you. We look forward to providing your care.

Please sign below to acknowledge receipt of our policy.

Parent or Legal Authorized Representative
(Signature)
